

## **PROBLEM SOLVER**

### San Diego Police Department:

*LIFE THREATENING EMERGENCY OR CRIME IN PROGRESS* (DIAL) 9-1-1-

SDPD NON-EMERGENCY: (619) 531-2000/858 484-3154

### Other SDPD Contacts:

SDPD Northeastern Div. Captain. Sandy Albehtsen

Lt. Chris Sharp and Lt. Natalie Stone  
Community Relations Officer Shannah Oliveras (858) 531-5028

[soliveras@pd.sandiego.gov](mailto:soliveras@pd.sandiego.gov)

Community Relations Officer Julie Dragt  
858 531-8007 [jdragt@pd.sandiego.gov](mailto:jdragt@pd.sandiego.gov)

- RSVP: Mesa-Scripps: (858) 538-8120
- RSVP: Rancho Bernardo: (858) 538-8146

### OTHER IMPORTANT NUMBERS:

(Dial) 211

A national dialing code for free, 24-hour County Specific, health, disaster information, and more, e.g. Wildfire emergency updates, suicide hotlines, etc.

**California Highway Patrol:** (858) 467-3300

**Child Abuse Hotline:** (858) 560-2191  
Call if you suspect that a child is being abused.

**City Information Center:** (619) 615-6111  
Provides City Services contact information.

**Graffiti:** Detective Bryan Hewitt (Email) photos with location to:

[bhewitt@pd.sandiego.gov](mailto:bhewitt@pd.sandiego.gov), RECORD LOCATION, & DATE, REPORT PHOTOS BY EMAIL. then, REMOVE!

1. If the graffiti is located on,
  - Public property, report it immediately to the Graffiti Control Program (above).
  - Commercial property, report it to the business.
  - Private property, notify the resident.
  - Your property, remove it immediately.
2. Try to remove the graffiti with a solvent and rag (wear gloves), e.g. *Goof Off Graffiti Remover*. If you need to paint it out, try to match the existing color. Use a razor blade scraper for removing stickers on glass, signs, benches, etc
3. URBAN CORP will remove it. (619) 235-6884

**Code Compliance (NCCD)** (619) 236-5500

Report suspected code violations or dangerous conditions, e.g. unstable structures, signs, noise that disturbs at least three separate households, non-permitted construction, public right-of-way issues etc.

**Drug Dealing:** (619) 533-5675

Call the Drug Abatement Response Team (DART) to report prostitution, gangs or drug dealing.

**Environmental Services:** (619) 694-7000

- Dead Animal Removal
- Large items left in alleys, e.g. sofa, refrigerator.

**Parking:** (858) 495-7856

Illegal or abandoned vehicles, RVs and boats parked in the same spot over 72 hours or illegally parked in a parkway or across sidewalks:

1. Obtain license number and car make/model of vehicle.
2. Report to Vehicle Abatement # above.
3. If after 1 week the vehicle is not and you don't see a ticket, call again.

**Street Maintenance:** (619) 527-7500

- Pot Holes
- Street Lights: Broken/Burned Out
- Curb Maintenance

**Trash:** (858) 492-5055

+(Wait on the line for a representative.)

- Uncollected containers
- Illegal dumping
- Overflowing dumpsters
- Water & Sewer Emergency  
(619) 515-3525

### **Neighborhood Noise and Other Nuisances:**

Try to have open lines of communication with all your neighbors. Discuss your concerns about noise violations or other problems. If no improvement,

- Every time a nuisance occurs, call the SDPD Non-Emergency number and get an incident number. (619) 531-2000
- Keep a log of nuisance activities.
- If problems continue, the City of San Diego sponsors a **Neighborhood Nuisance Program** to help residents abate nuisances.  
(858) 552-1717